

Galaxy

VOICE SERVICES

August 31, 2005

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Federal Communications Commission
Washington, DC

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FILED VIA ECFS

RE: DA 05-2358

WC Docket Numbers: 05-196 and 04-36
Subscriber Notification and Acknowledgement Status and Compliance Report

GalaxyVoice Services Inc. (GALAXY), is filing this report in accordance with the Commission's Public Notice DA 05-2358, released August 26, 2005, in WC Docket No. 04-36 and WC Docket No. 05-196.

GALAXY, has made a good faith effort to comply with all provisions of the Commission's First Report and Order and Notice of Proposed Rulemaking, in WC Docket No. 04-36 and WC Docket No. 05-196. In addition to filing the required report on or August 10, 2005, GALAXY is providing the additional reporting as outlined in DA 04-2358.

1. A detailed explanation regarding current compliance with the notice and warning sticker requirements if the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline. Providers expected to update this information include those that were in the process of providing notice and/or stickers to their subscribers, but had not completed the process by July 29, 2005.

RESPONSE:

100% of subscribers have been provided notice and stickers.

2. A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of the September 1 and September 22 reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005;

RESPONSE:

As of August 31, 2005, GALAXY has received approximately 90% of affirmative acknowledgements received back.

We expect 95%) installed customers to provide affirmative acknowledgement by September 28, 2005.

3. A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory

RESPONSE:

GALAXY continues to solicit affirmative acknowledgements via electronic mail, postal mail, and telephone calls to subscribers. These subscribers that have not provided an affirmative acknowledgement by the September 28th deadline will have service suspended with a "soft" disconnect as described in the next section.

4. A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005.

RESPONSE:

Our plan for suspending service with soft dial tone at the end of September is as follows:

- End users will be able to make calls to 911
- End users will be able to receive inbound calls
- When end users attempt to make any outbound call other than 911, they will instead hear a recorded message letting them know that they cannot make outbound calls until they acknowledge the limitations of 911 service.

They will be able to press 0 during this message to get to customer service for help with the process.

This report is being filed today via the FCC's Electronic Comment Filing Systems (ECFS).

All correspondence and inquiries in connection with this filing should be addressed to me with the contact information below.

Sincerely

A handwritten signature in black ink, appearing to read "S. L. Bendremer", with a long horizontal flourish extending to the right.

Sandy Bendremer
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